



Ridex Logistics Co.  
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[www.RidexLogistics.com](http://www.RidexLogistics.com)

## CARRIER TERMS & INFORMATION

Carrier must provide proper documentation to broker before business is initiated. Please fill out and sign the form below and send your valid insurance, running authorities, etc. along with it.

### CARRIER PROFILE:

COMPANY LEGAL NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ UNIT: \_\_\_\_\_

CITY/STATE: \_\_\_\_\_ ZIP/POSTAL CODE: \_\_\_\_\_

PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

ACCOUNTS RECEIVABLE CONTACT: \_\_\_\_\_ EXT: \_\_\_\_\_

No. OF YEARS IN BUSINESS: \_\_\_\_\_ PRESIDENT: \_\_\_\_\_

DISPATCH CONTACT: \_\_\_\_\_ PHONE: \_\_\_\_\_  
EXT: \_\_\_\_\_

SALES CONTACT: \_\_\_\_\_ PHONE: \_\_\_\_\_  
EXT: \_\_\_\_\_

### TRADE REFERENCES:

NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_ CONTACT: \_\_\_\_\_

NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_ CONTACT: \_\_\_\_\_

NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_ CONTACT: \_\_\_\_\_

### **Payment terms:**

Carrier will be paid within 30 days of receipt of POD and proper documentation. Unless customer specifies otherwise carrier can be paid by faxing/mailing or emailing in the paperwork. If the paperwork is faxed or emailed it must be confirmed by phone call or email with [jenny@ridexlogistics.com](mailto:jenny@ridexlogistics.com). All invoices must be approved by Jenny Kontzias prior to invoicing.

### **Carrier terms:**

1. Carrier is to always ID as **RIDEX LOGISTICS Co.** each and every time when picking up or delivering a shipment unless specified otherwise. In order to avoid any confusion or complications the carrier is to ID as RIDEX LOGISTICS CO. since they are picking up and delivering on their behalf.
2. Carrier will honour the information stated on the order and pick up accordingly as specified. Driver is responsible to have all the PO,s loaded as per the order and to have the correct skid count. In the event that the order is short shipped, a PO is missing or he is loaded with something other than what is stated on the order the driver or company dispatcher is responsible for contacting and informing Ridex Logistics Co. of any issues. Ridex Logistics Co. will not be held responsible for any extra charges unless they are informed of the issue at the time of the incident and in order for Ridex Logistics Co. to provide an alternate solution. If any product is damaged or refused the carrier is to contact Ridex Logistics Co. before leaving site. The carrier will be held responsible and no extra charges will be reimbursed if the driver decides to leave site without informing Ridex Logistics Co. of the situation.
3. **Double brokering** of a shipment will result in **NON-PAYMENT**. The third party will then be paid directly for transporting the freight and business will be immediately discontinued with the carrier at fault.
4. **FTL shipments will pay \$50 dollars** each hour after the **2 hour** allowed limit at the shipper/receiver. **LTL shipments will pay \$50 dollars** after **1 hour** allowed limit at the shipper/receiver. Ridex Logistics Co. is to be advised at the time of the incident in order to advise the customer. If Ridex Logistics Co. is not advised and waiting time is charged at the time of invoicing no waiting time will be awarded to the carrier. Waiting time will only be paid upon receipt of proper documentation. The in and out times must be clearly stated on the BOL and signed by the shipping or receiving personnel. Times signed by the driver will not be paid out. In the event that the driver is late for their appointment at the shipper or receiver waiting time will not be honoured.
5. **Border waiting time** will be paid after 2 hours upon arrival at \$50/hour. Any issues with paperwork or customs clearance must be brought to our attention immediately in order to clear the driver or find an alternative solution. Any accessorial charges will be determined at the time of the incident.

6. **Ridex Logistics Co.** will honour all rates agreed prior to the shipment. Certain shipments will be agreed with fuel all inclusive and others with fuel separate. Ridex Logistics Inc. will not pay fuel on shipments that have been agreed as all inclusive.
7. **Accessorial charges for** a second drop are \$50 per drop unless otherwise agreed with the carrier. Extra charges for layover, miss pick, extra miles and any other associated freight charges will be determined at the time of the incident with the dispatcher as each carrier's charges vary.
8. Being under contact with certain customers a late fee applies for some if the delivery is missed or the driver is late. Each customer's late fee charges vary and will be included in the comment section of the confirmation. By accepting the shipment you are accepting the late fee charges associated with it. Ridex Logistics Co. will not be held responsible to pay any of these charges.

**WE THANK YOU IN ADVANCE FOR DOING BUSINESS WITH RIDEX LOGISTICS Co.**

**Signing officer:**

NAME: \_\_\_\_\_ SIGN: \_\_\_\_\_ DATE: \_\_\_\_\_

**RIDEX LOGISTICS Co.**

**PRESIDENT: JENNY KONTZIAS**

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FOR OFFICE USE ONLY

APPROVED BY: _____ (Print name)		APPROVED: Y/N _____
CREDIT AMOUNT APPROVED: \$ _____		
COMMENTS: _____		
SIGN: _____	DATE: _____	