



Ridex Logistics Co.
35 Roebuck Drive
Toronto, ON
M1K 2H6
P: 416-429-7799
F: 647-351-9440
www.RidexLogistics.com

CUSTOMER PROFILE

COMPANY INFORMATION

COMPANY LEGAL NAME: _____

ADDRESS: _____ UNIT: _____

CITY/STATE: _____ ZIP/POSTAL CODE: _____

PHONE: _____ FAX: _____

NO. OF YEARS IN BUSSINESS: _____ PRESIDENT: _____

ACCOUNTING INFORMATION

ACCOUNTS PAYABLE CONTACT: _____ PHONE: _____

FAX: _____ EMAIL: _____

ACCOUNTS RECEIVABLE CONTACT: _____ PHONE: _____

FAX: _____ EMAIL: _____

Please indicate your payment terms ex. 20 days 30 days etc. _____

TRADE REFERENCES

NAME: _____ PHONE: _____ CONTACT: _____

NAME: _____ PHONE: _____ CONTACT: _____

NAME: _____ PHONE: _____ CONTACT: _____

TERMS AND CONDITIONS:

Ridex Logistics Co. will honour all rates agreed with the customer in writing. Rate can be subject to fuel surcharge or all inclusive and payable in CDN funds unless agreed otherwise between Ridex Logistics and the customer. Rates are subject to GST/HST where applicable. Ridex Logistics Co. has the right to suspend all business and seek legal action in the event that the customer fails to make payments in full. Payment terms are NET 30 days from the date of delivery of the shipment. A 2% monthly fee applies to all invoices past the 30 day payment terms and a 24% annual fee applies to all invoices past 1 year of the date of the shipment.

Accessorial charges are agreed upon at the time of the occurrence with the customer and carrier and will only be accepted in writing. Charges may vary for each customer but are generally standard for the industry. All charges are payable in CDN funds unless agreed otherwise between Ridex Logistics and the customer. All accessorial charges are subject to GST/HST where applicable.

ACCESSORIAL CHARGES:

- 1) Waiting time at shipper/receiver FTL: \$50 per hour after 2 hours free allowable waiting time (waiting time will only be charged with proof of signed documentation by shipper/receiver)
- 2) Waiting time at shipper/receiver LTL: \$50 per hour after 1 hour free allowable waiting time (waiting time will only be charged with proof of signed documentation by shipper/receiver)
- 3) Waiting time at border: \$50 per hour after 2 hours free allowable waiting time
- 4) Layover: minimum \$100 to maximum \$250 (each occurrence may differ in price)
- 5) Re delivery: Minimum \$100 (charges will be determines according to mileage traveled)
- 6) Drop trailer: \$75 per day up to 48 hours
- 7) Miss pick: minimum \$100 to maximum \$250 (each occurrence may differ in price and will be determined according to the miles traveled)
- 8) Lumper fee: When a lumper is required carrier is obligated to obtain a receipt which will then be reimbursed to Ridex Logistics by the customer
- 9) Driver assist: \$75 up to 2 hours maximum
- 10) Extra drop: \$50 within a 20 miles radius and up to 3 drops. \$75 per drop after 3 drops
- 11) Heat: 15% of the line haul rate
- 12) Tarps: \$75 unless included in the rate by the carrier
- 13) Refused loads: price will be determined at the time of the occurrence. Miles for returning or taking the shipment to an alternate location must be reimbursed to Ridex Logistics Co.

PRINT NAME: _____ SIGN: _____ DATE: _____

FOR OFFICE USE ONLY

APPROVED BY: _____ (Print name)	APPROVED: Y/N _____
CREDIT AMOUNT APPROVED: \$ _____	
COMMENTS: _____	
SIGN: _____	DATE: _____